# Healthcare SEO

From Schema.org to Open Graph and Beyond

# White Paper: Schema.org for the Healthcare Marketer

## **Get your copy:**

Answer "Yes" to Question 4 in the survey

# Physician Marketing: Align Your Digital Strategy with Consumer Trends

Join us on September 20, 2017, at 2 p.m. EDT / 11 a.m. PDT

Patients continue to become more informed and more connected, with 84% viewing digital solutions as the most effective way to search for a doctor.

Attend this webinar to learn how current trends in healthcare and consumer behavior intersect, and what it means for your digital marketing.

Register at: geonetric.com/webinars

#### You'll learn how to:

- Align your physician promotion strategy with trends in consumer behavior.
- Make the case for online ratings and reviews.
- Decide which tactics are most effective for your physician promotion efforts.
- Create a plan to move your provider marketing efforts to the next level.

# Geonetric Clients

54 healthcare clients 500+ websites 18 years of experience





































































































## Welcome!

## **Speakerphone tip**

Mute your microphone for best audio quality.

## **Have questions?**

We'll try to answer as many as possible. Enter them in the Questions field.

### We love feedback

Please complete the survey at the end of the webinar.

## We are recording

Video of today's webinar will be posted on geonetric.com in the Ideas section.

# Today's presenter

David Sturtz

Digital Strategy Director

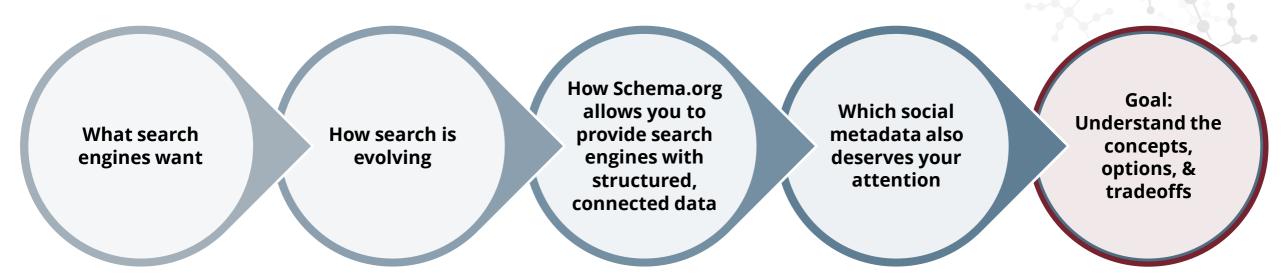


# Healthcare SEO

From Schema.org to Open Graph and Beyond



# What are we covering today?



# Common challenges in healthcare SEO

- Metadata completeness / consistency
- Site structure / internal linking
- Internal competition / cannibalization

What do search engines want?

"At Google, our first priority is to help our users find relevant, engaging answers for their search queries."

https://developers.google.com/search/docs/guides/intro-structured-data

### That is:

- Crawl-able
- Index-able
- Retrievable

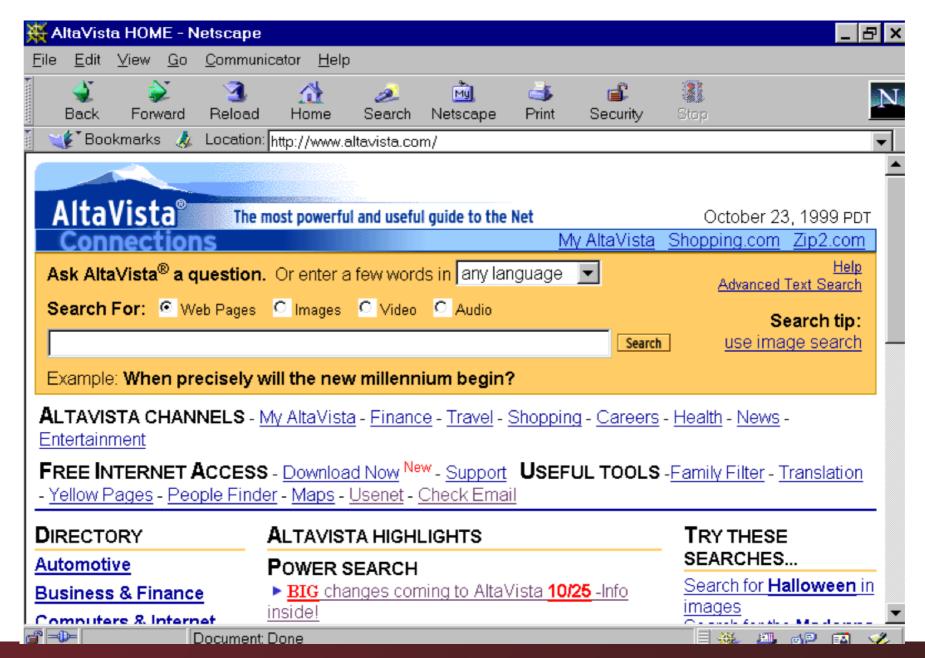
+

A great user experience.

+

A great user experience. (For *their* users.)

Search engines are evolving





google	10 results ▼	Google Search	I'm feeling lucky

Showing results 1-10 of approximately 234,000 for google. Search took 0.06 seconds.

#### Take me back to the present

#### Google (Google<sup>RN</sup>)

...the web using Google Try our special searches: Uncle Sam Search millions...

...web's Linux resources @1998 Google Inc....

www.google.com/ - Cached: 2k - GoogleScout

#### Google Search: < Unclesam>

 $\ldots$  terms. Search the entire web from the  ${\bf Google}$  home page! Copyright...

www.google.com/unclesam - Cached: 2k - GoogleScout

#### Google Search: <Linux>

...terms. Search the entire web from the  ${\bf Google}$  home page! Copyright...

www.google.com/linux - Cached: 2k - GoogleScout

#### www.google.com/search

GoogleScout

#### Why Use Google?

...Why Use Google? Because Google delivers the most relevant search...

 $... search\ results -- first\ and\ fast!\ \textbf{Google}\ uses\ sophisticated\ next-generation...$ 

www.google.com/why\_use.html - Cached: 8k -GoogleScout

#### www.google.com/netscape

GoogleScout

#### Google Help

- ...Basic Search To enter a query into Google, just type in a few descriptive...
- $\ldots$  descriptive keywords and click on the  ${\bf Google}$  Search button for your list  $\ldots$

www.google.com/help.html - Cached: 13k -GoogleScout

# Basic webpage metadata

Title

Description

**Keywords** 

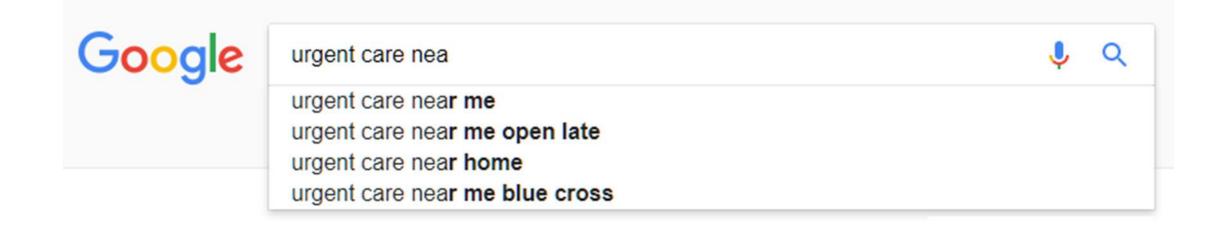
**URL** 







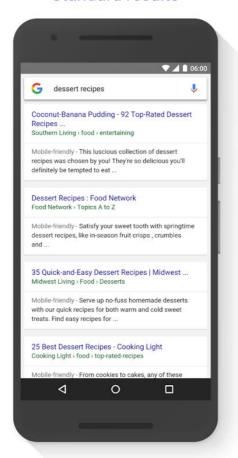
# The need for knowledge



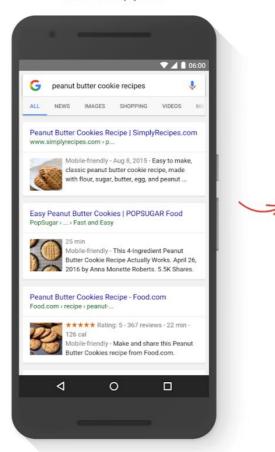
Google is creating a map (graph) of entities (real world people, places, and things) & (actionable) information about them.

# Rich Snippets & Rich Cards

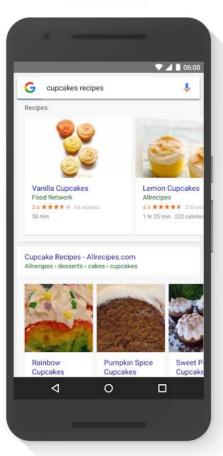
#### Standard results



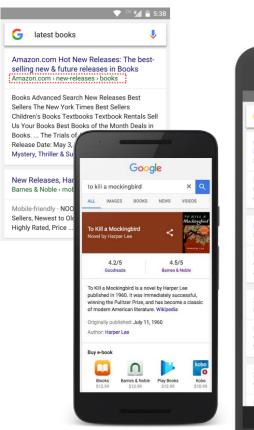
#### **Rich Snippets**

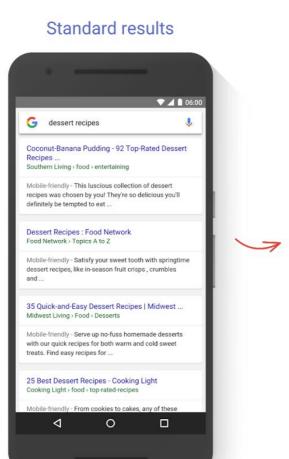


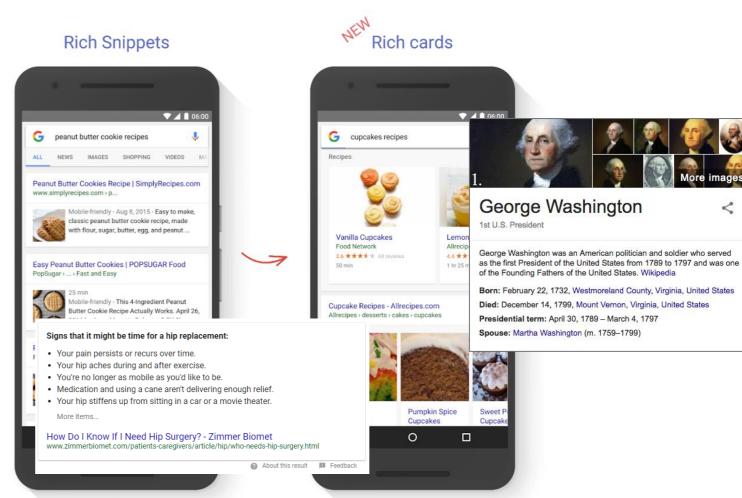
## Rich cards



## Rich Snippets & Rich Cards & More ...







# Providing structured data Adding Schema.org to your site

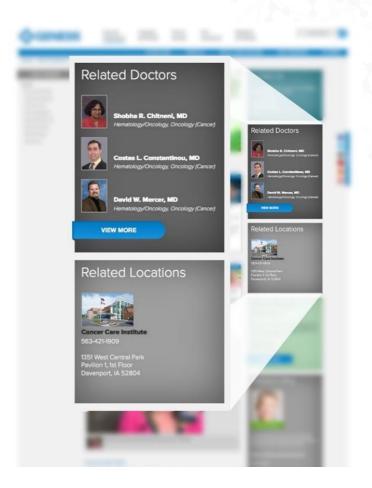
# Schema.org/Thing

- Action
- CreativeWork
- Event
- Intangible

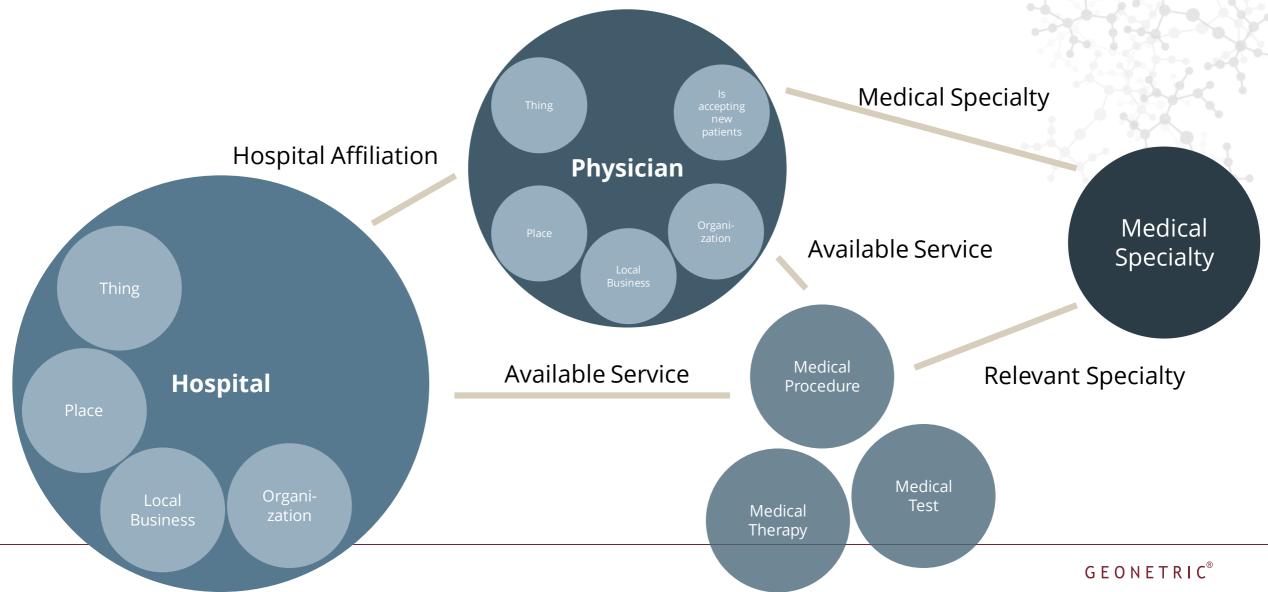
- Organization
- Person
- Place
- Product



# Healthcare Content Relationships



# Relationships in Schema.org



# Multiple approaches to Schema.org

**Publishing separate data** 

## JSON-LD

Recommended by Google "whenever possible."

**Annotating HTML markup** 

### Microdata

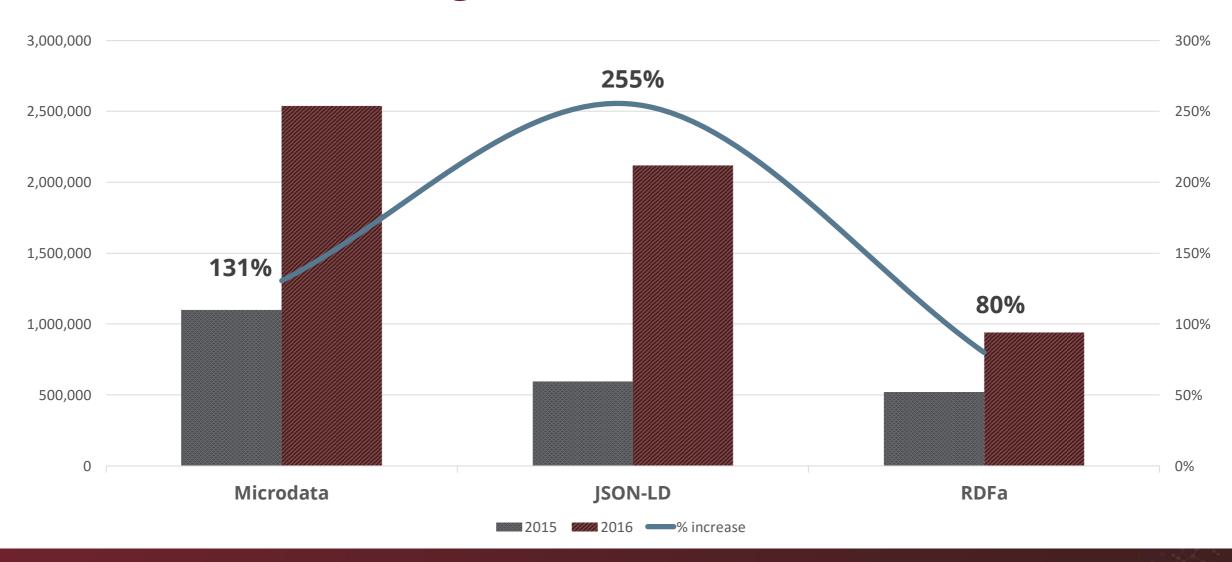
More widely supported across search engines (today).

RDFa

```
"@context": "http://schema.org",
   "@type": "WebSite",
   "name": "Your WebSite Name",
   "alternateName": "An alternative name for your WebSite",
   "url": "http://www.your-site.com"
}
```

```
<head itemscope itemtype="http://schema.org/WebSite">
<title itemprop='name'>Your WebSite Name</title>
<link rel="canonical" href="https://example.com/" itemprop="url">
```

## Domains Using Structured Data: 2015 vs. 2016



# Useful Schema.org entities for healthcare

- Organization > Medical Organization > Hospital
- 2. WebSite

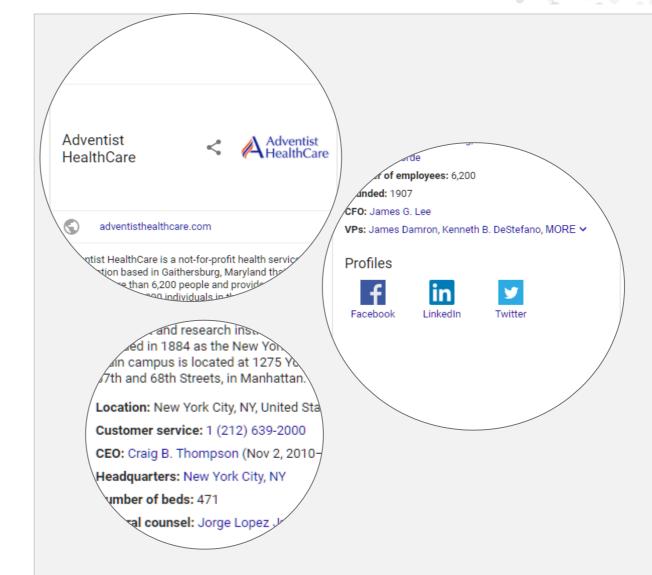
  Plus Breadcrumbs & SiteNavigationElement
- 3. Videos
- 4. Local Business Specifically: MedicalBusiness, Physician, MedicalClinic
- 5. Reviews
- 6. Events

See also, as applicable:

- Courses
- Job Postings
- Podcasts
- Recipes

## 1. Organization

- Logo
- Social Profiles (sameAs)
- Contact point
  - customer service
  - billing support



## 2. WebSite, etc.

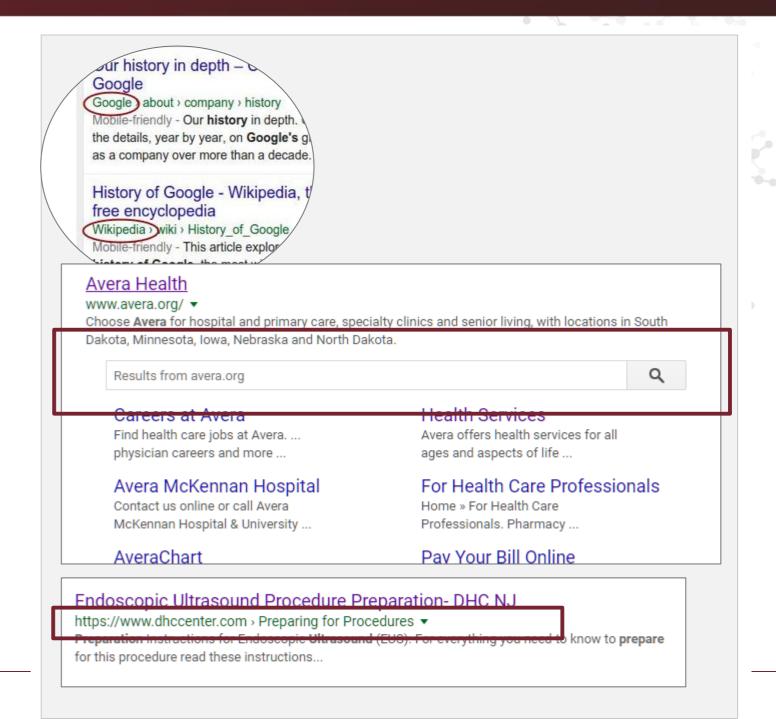
- Preferred Site Name (Maybe)
- Sitelinks Searchbox
   May show anyway

### **Breadcrumbs**

Influence labeling in result list

## SiteNavigationElement

Nothing currently



## 3. Videos

• Control title, description

#### Comparing Surgeries | LAP-BAND®



www.lapband.com/compare-weight-loss-surgeries

Compare the **LAP-BAND**® System to other surgical options like Gastric Bypass and Sleeve Gastrectomy.

## 4. LocalBusiness

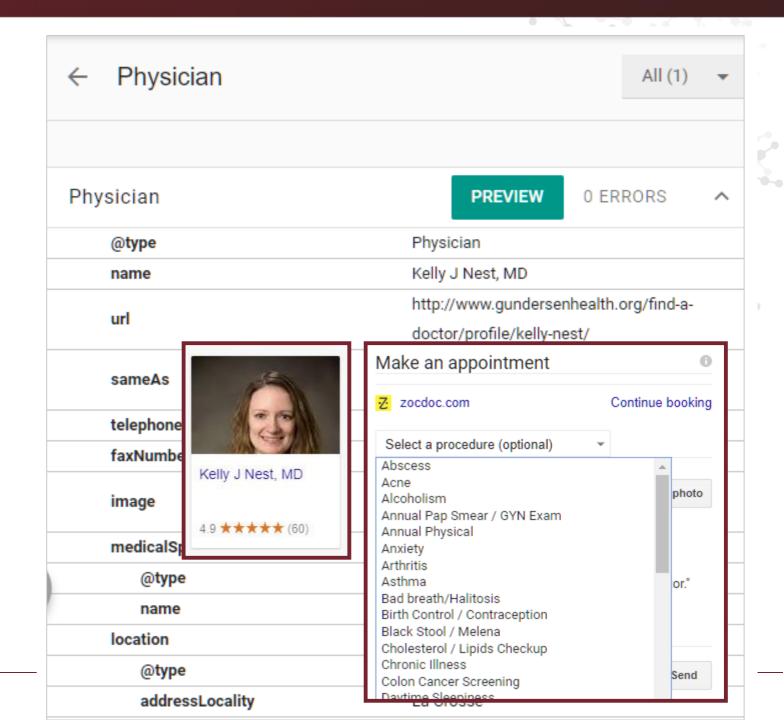
Look specifically at: Physician, Medical Office. Medical Business

- Local Business Listing
- Parent entity for Reviews
- Rich Card

  Preview available, though not yet displaying.
- Place Actions

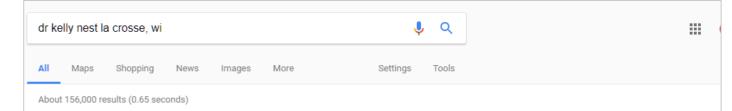
  Partner-only pilot currently. E.g.,

  ZocDoc



## 5. Reviews

Aggregate Rating



Did vou mean: dr *kelli* nest la crosse, wi

#### Kelly Nest, MD - Gundersen Health System

www.gundersenhealth.org/find-a-doctor/profile/kelly-nest/ ▼

★★★★ Rating: 4.9 - 67 votes

To schedule an appointment with Kelly J. Nest, please call (608) 775-8388 . ... 1900 South Avenue La Crosse, WI 54601 ... This was my first appt with Dr. Nest.

#### Dr. Kelly Nest, MD - La Crosse, WI - Internal Medicine | Healthgrades ...

https://www.healthgrades.com/physician/dr-kelly-nest-2rlvm ▼

\*\*\* Rating: 1 - 1 review

Visit Healthgrades for information on Dr. Kelly Nest, MD Find Phone & Address information, medical practice history, affiliated hospitals and more.

#### Dr. Kelly Nest, Internist in La Crosse, WI | US News Doctors

health.usnews.com/doctors/kelly-nest-61570 ▼

**Dr. Kelly Nest** is an internist in **La Crosse**, **Wisconsin**. She received her medical degree from University of Minnesota Medical School and has been in practice ...

#### Dr. Kelly Nest, MD – La Crosse, WI | Internal Medicine - Doximity

https://www.doximity.com > States > Wisconsin > La Crosse

Dr. Kelly Nest, MD is a board certified internist in La Crosse, Wisconsin.

#### Dr. Kelly J Nest - Internal Medicine specialist in La Crosse WI

www.healthcare4ppl.com/physician/wisconsin/la-crosse/kelly-j-nest-1720160492.html ▼ Dr. Kelly J Nest is an Internal Medicine Specialist in La Crosse, Wisconsin. She graduated with honors from University Of Minnesota Medical School in 2003.

#### Kelly J. Nest, MD - Internist in La Crosse, WI | MD.com

https://www.md.com → Find a Doctor → Internists → Wisconsin → La Crosse ▼
Visit Dr. Kelly J. Nest, an internist in La Crosse, WI. Are you Dr. Nest? Sign up for MD.com.

#### Dr. Kelly Nest, Internal Medicine - La Crosse , WI | Sharecare

https://www.sharecare.com/doctor/dr-kelly-j-nest •

Kelly J. Nest, MD is a practicing Internist in La Crosse, WI. Dr. Nest graduated from University of Minnesota Medical School in 2003 and has been in practice for ...

#### Dr. Kelly J Nest, internal medicine in La Crosse WI - TopNPI.com

https://www.topnpi.com → Wisconsin Doctors → La Crosse ▼

Dr. Kelly J Nest specializes in internal medicine in La Crosse area. Dr. Kelly J Nest has a medical



## Norma J Vinger Center For Breast: Nest Kelly MD★ Website Directi

Internist in La Crosse, Wisconsin

Address: 1836 South Ave, La Crosse, WI 54601

Phone: (608) 775-8388

Suggest an edit · Own this business?

#### Add missing information

Add business hours

Reviews from the w	eb	
Gundersen Health System 4.9/5 67 votes	Healthgrades 1/5 1 review	
Reviews	Write a review	Add a ph

Be the first to review	
€ Send to your phone	Ser

re

### 6. Events

- Rich snippets
- Rich cards

#### Seattle, WA Health & Wellness Education, Classes & Fairs - Eventful

seattle.eventful.com/events/categories/support •

Browse upcoming Health & Wellness events taking place in Seattle. Browse these events and more on

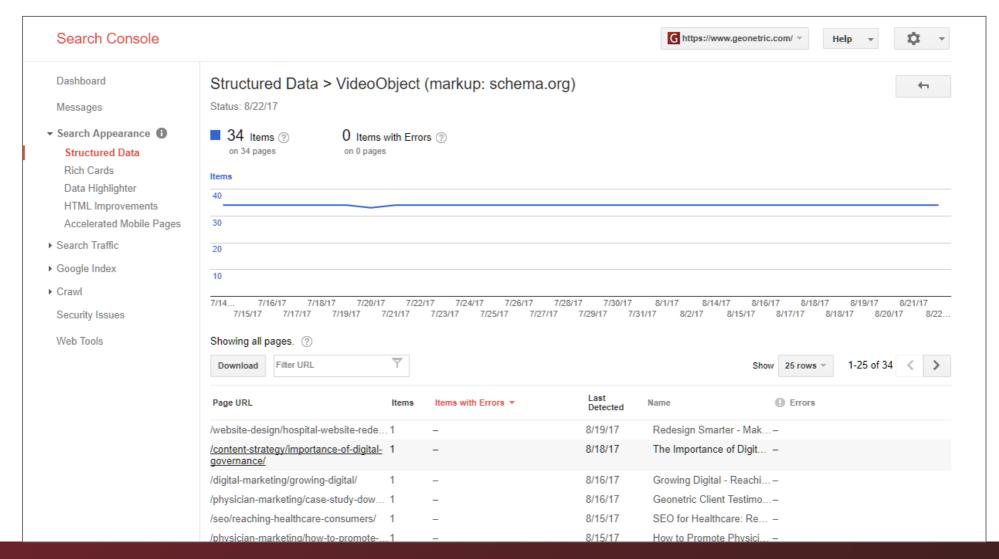
Tue, Aug 22 Central Kitsap Farmers Market
Tue, Aug 22 Summer Sampling Events at ...
Wed, Aug 23 Career Resilience: Managing ...

#### Seattle Health & Fitness Expo - 10Times.com

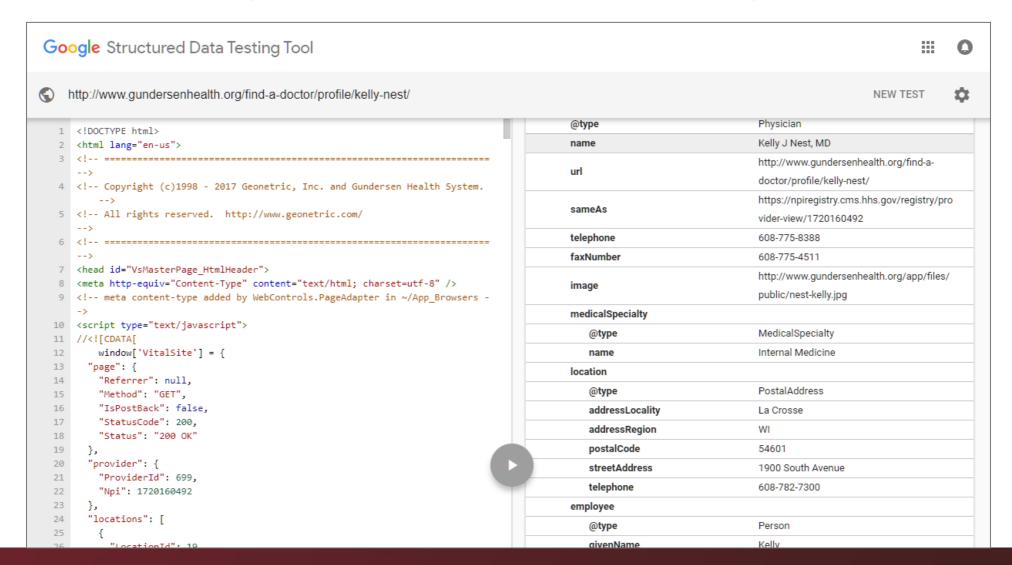
https://10times.com > ... > Trade Shows > Wellness, Health & Fitness > USA ▼
Seattle Health & Fitness Expo will be held in Seattle, USA starting on 16th Jun, 2018. This Trade Show is a 2 day event and will end on 17th June, 2018.

Jun 16, 2018 - Jun 17, 2018 CenturyLink Field, Seattle, USA

## Monitoring Structured Data with Search Console



## Google's Structured Data Testing Tool



## Documentation

- Schema.org
   <a href="http://schema.org">http://schema.org</a>
- Google
   https://developers.google.com/search/docs/guides/search-features
- Bing <a href="https://www.bing.com/webmaster/help/marking-up-your-site-with-structured-data-3a93e731">https://www.bing.com/webmaster/help/marking-up-your-site-with-structured-data-3a93e731</a>

## Social Media Metadata

## Why social metadata?

- Overall findability
- Improved visibility and engagement with shares
- Improved brand experience
- Connect shares with Facebook Domain Insights (must register an app ID)

#### **Before**

#### Funds Raised fo Leukemia Research - Benefit Health System

Benefit Health System (Cedar Rapids, IA) hosted its 10th Annual Dance-a-Thon over the weekend, raising \$102,124.51 for the Childhood Leukemia Foundation.

WWW.BENEFITHEALTH.ORG

#### **After**



Benefit Health System Raises Funding for Leukemia Research with a 24-Hour Dance-a-Thon

10th annual event raises over \$100,000 for Childhood Leukemia Foundation BENEFITHEALTH.ORG

## Three types of social media metadata

### **Open Graph**

- Facebook
- Pinterest (Article & Product)
- LinkedIn

### Schema.org

- Google+ (first choice, then fallback to Open Graph)
- Pinterest (Place, Recipe, Movie)

### **Twitter Card**

Twitter

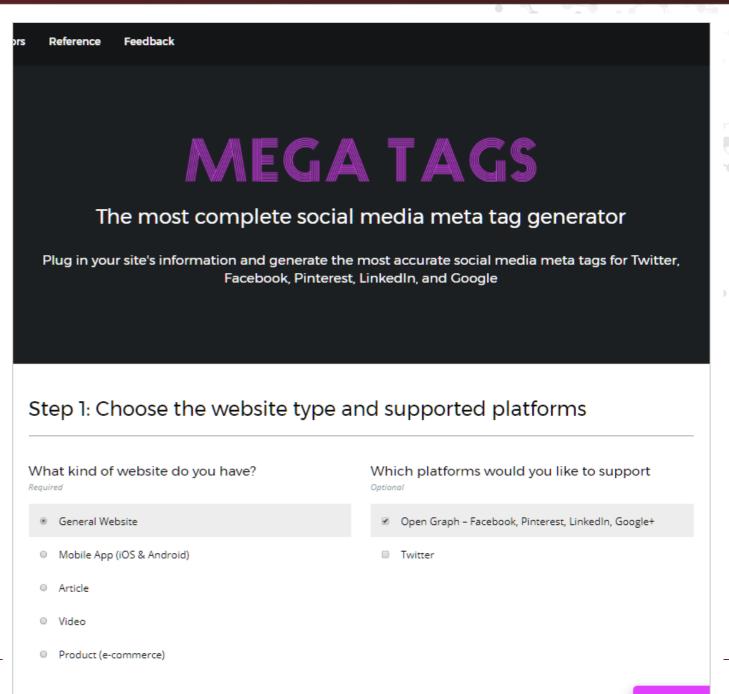
```
<!-- Open Graph data -->
<meta property="og:title" content="Title Here" />
<meta property="og:type" content="article" />
<meta property="og:url" content="http://example.com/" />
<meta property="og:image" content="http://example.com/image.jpg" />
<meta property="og:description" content="Description Here" />
```

```
<meta name="twitter:card" content="summary" />
<meta name="twitter:site" content="@flickr" />
<meta name="twitter:title" content="Small Island Developing States Photo
Submission" />
<meta name="twitter:description" content="View the album on Flickr." />
<meta name="twitter:image"
content="https://farm6.staticflickr.com/5510/14338202952_93595258ff_z.jpg"
/>
```

## Meta Tag Generators

E.g., https://megatags.co/

https://yoast.com/wordpress/ plugins/seo/



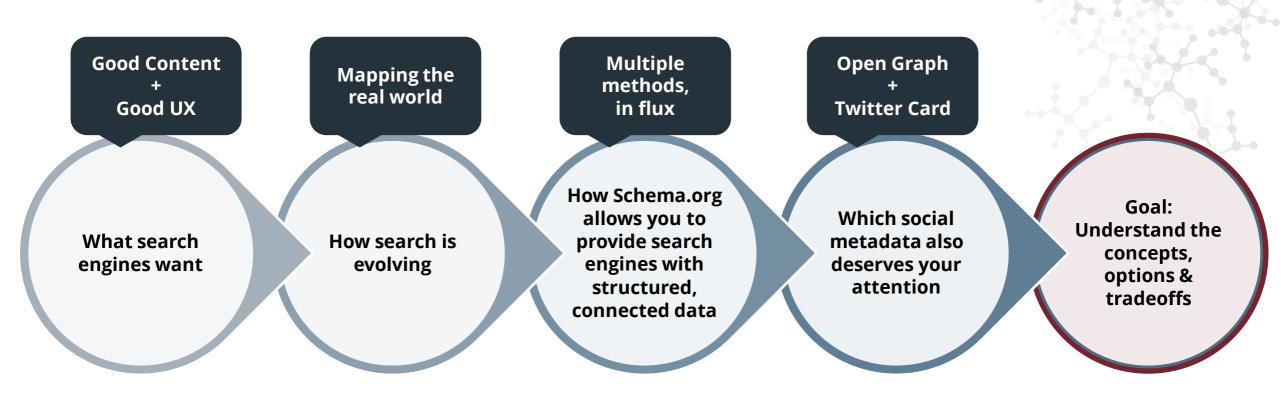
## **Validators**

- Facebook
   <a href="https://developers.facebook.com/tools/debug/">https://developers.facebook.com/tools/debug/</a>
- Twitter
   https://cards-dev.twitter.com/validator
- Pinterest
   <a href="https://developers.pinterest.com/tools/url-debugger/">https://developers.pinterest.com/tools/url-debugger/</a>
- Google+ https://search.google.com/structured-data/testing-tool/u/0/



# Key Takeaways

## What are we covering today?



# 1. Be aware of where things are going (and why)

# 2. Keep your corner of the web tidy

# 3. Seize opportunities as they arise

Questions?
Type yours in the "Question" box

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- Make the case for online ratings and reviews.
- Decide which tactics are most effective for your physician promotion efforts.
- Create a plan to move your provider marketing efforts to the next level.

# Thank you!

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