

# Provider Directories & Access to Care



# Patient Access

*Enabling healthcare consumers to find and receive appropriate, timely, and convenient care.*



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*Enabling healthcare consumers to find and receive appropriate, **timely**, and convenient care.*



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# Consumer expectations vs. organizational strengths

## *Our Competitive Differentiators*

## *What Our Consumers Want*

1	Quality of Clinical Outcomes	Accessibility of Care
2	Availability of Complex Care & Treatments	Consumer Experience
3	Accessibility of Care	Quality of Clinical Outcomes
4	Geographic Coverage	Value
5	Consumer Experience	Availability of Complex Care & Treatments

# Understanding Transparency






# Transparency: Patient Experience

★★★★★  
December 19, 2019  
Dr. Adams is a wonderful asset to the team. He is a great person to fall under this man's Care. Thank you for everything.

★★★★★  
December 12, 2019  
I just want to say that that my experience there yesterday afternoon after taking a mind when you walk out of that building plan for future treatment. I think you highly recommend that North Central to anyone, a lot of the other people they've got it going on. I think one everyone takes their time, it's a very



**Jonathon C. Adams, MD, FACC, FHRS**  
Electrophysiology and Cardiovascular Disease

★★★★★ [Read Reviews](#)  
4.8 / 5 (Based on 340 Ratings) [Learn More](#)

📞 605-977-5000 [View my videos](#)

[Office Information](#) [About Me](#) [Experience](#) [Reviews](#)

[Dr. Jonathon Adams - Cardiovascular Disease ... - Avera](#)  
<https://www.avera.org/doctors/profile/jonathon-adams> ▼

★★★★★ Rating: 4.8 - 344 votes  
**Jonathon C. Adams, MD, FACC, FHRS.** Electrophysiology and Cardiovascular Disease  
Reviews. 4.8 / 5 (Based on 344 Ratings) [Learn More](#).

[See outside](#)

**Adams Jonathon C Dr**

[Website](#) [Directions](#) [Save](#)

Doctor in Sioux Falls, South Dakota

**Address:** 4520 W 69th St, Sioux Falls, SD 57108  
**Phone:** (605) 977-5000

[Suggest an edit](#) · [Own this business?](#)

*78% of consumers trust online reviews as much as personal recommendations.*

— [Brightlocal](#)



*Leading healthcare organizations have worked to integrated benefit-focused quality information throughout their digital efforts.*

# Transparency: Price



The New York Times

## To Lower Costs, Trump Administration Wants to Reveal Price of Care

A proposed federal rule would make hospitals negotiate with insurers, allowing consumers to see the price of care.




Alex M. Azar II, the secretary of health and human services, has been at the mercy of a shadowy system." Tom Brenner/The New York Times

By Reed Abelson

The New York Times

## Hospitals Sue Trump to Keep Prices Secret

The administration wants to require hospitals to publicly negotiate with insurers for all services, but they privately negotiate with insurers for all services, amid the public outcry over surprise medical bills.



The hospital groups argue in their lawsuit that the rule will not accomplish what it promises: helping consumers avoid surprise bills. Hilary Swift for The New York Times

By Reed Abelson

The New York Times

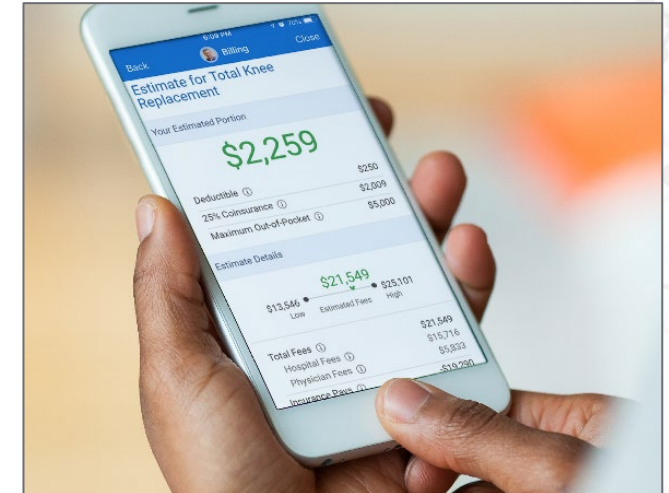

**TheUpshot**

## Hospitals Sued to Keep Prices Secret. They Lost.

The decision was a victory for the Trump administration, which sees pressure from patients as a way to control health costs.

By Sarah Kliff and Margot Sanger-Katz

June 23, 2020



Epic

Access and transparency are central  
to the emerging competitive landscape.





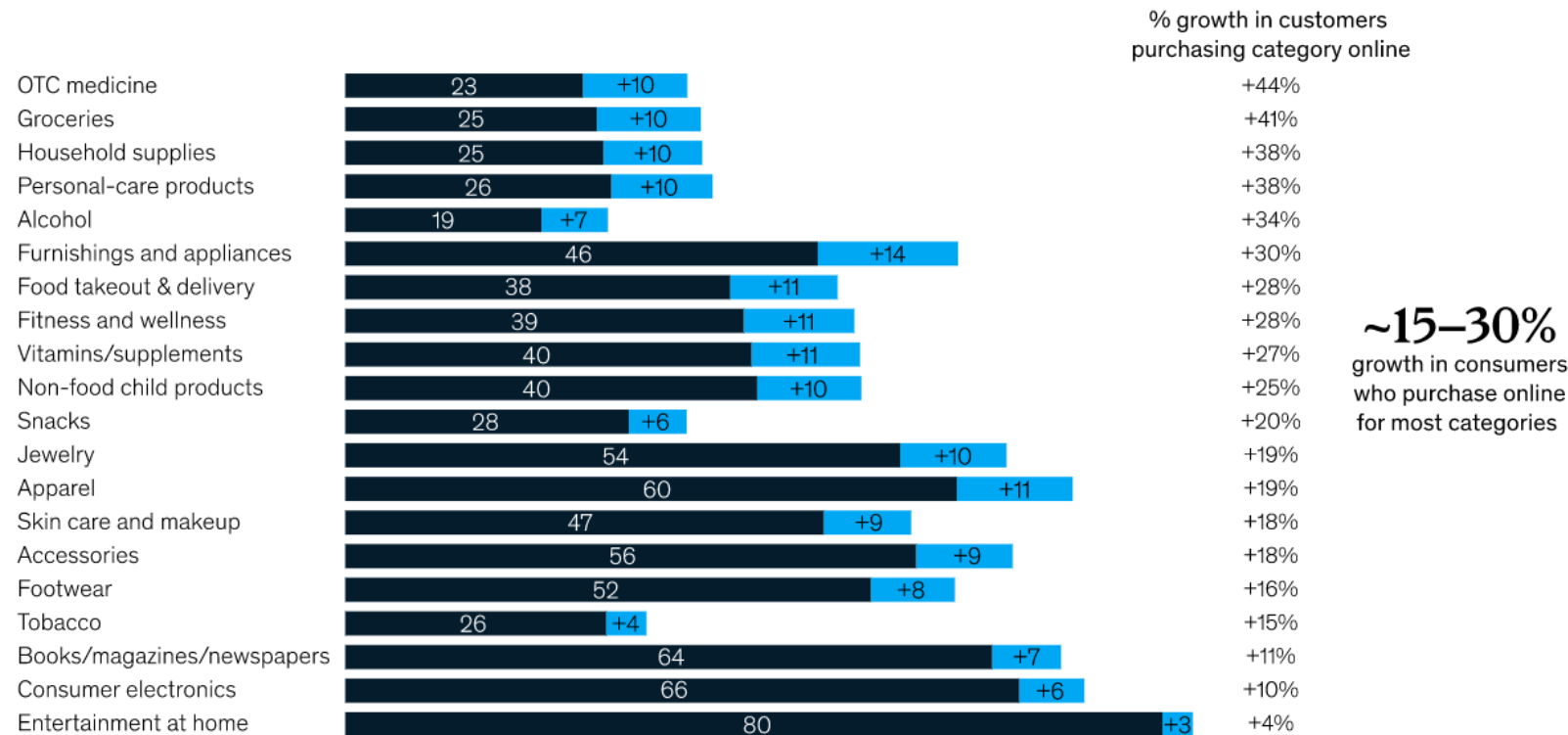
The COVID-19 pandemic has altered consumer behavior, amplifying and accelerating previous trends.

# COVID-19 drives substantial growth in online purchasing

## Consumers' use of online channels before and expected use after COVID-19<sup>1,2</sup>

% of respondents purchasing online<sup>3</sup>

Before COVID-19 Expected growth after COVID-19



<sup>1</sup>Q: Before the coronavirus (COVID-19) situation started, what proportion of your purchases in this category were online vs from a physical store/in person?

<sup>2</sup>Q: Once the coronavirus (COVID-19) situation has subsided, tell us what proportion of your purchases in this category you think will be online vs from a physical store/in person?

<sup>3</sup>Respondents who indicated that they have not bought the category online and do not intend to do so in the next 2 weeks are classified as not purchasing online.

Source: McKinsey & Company COVID-19 US Consumer Pulse Survey 6/15–6/21/2020, n = 2,006, sampled and weighted to match the US general population 18+ years

# Consumer loyalty during COVID-19 affected by availability, convenience, and value

**Availability, convenience, and value are the strongest drivers of new brand purchases.**

**Reason for trying a new brand in the past 3 months<sup>1</sup>**  
% of respondents selecting reason in top 3



<sup>1</sup>Q: You mentioned you tried a new/different brand than what you normally buy. What was the main reason that drove this decision? Select up to 3. "Brand" includes different/new brand, private-label/store brand.

Source: McKinsey & Company COVID-19 US Consumer Pulse Survey 6/15–6/21/2020, n = 2,006, sampled and weighted to match the US general population 18+ years



# Patient Access

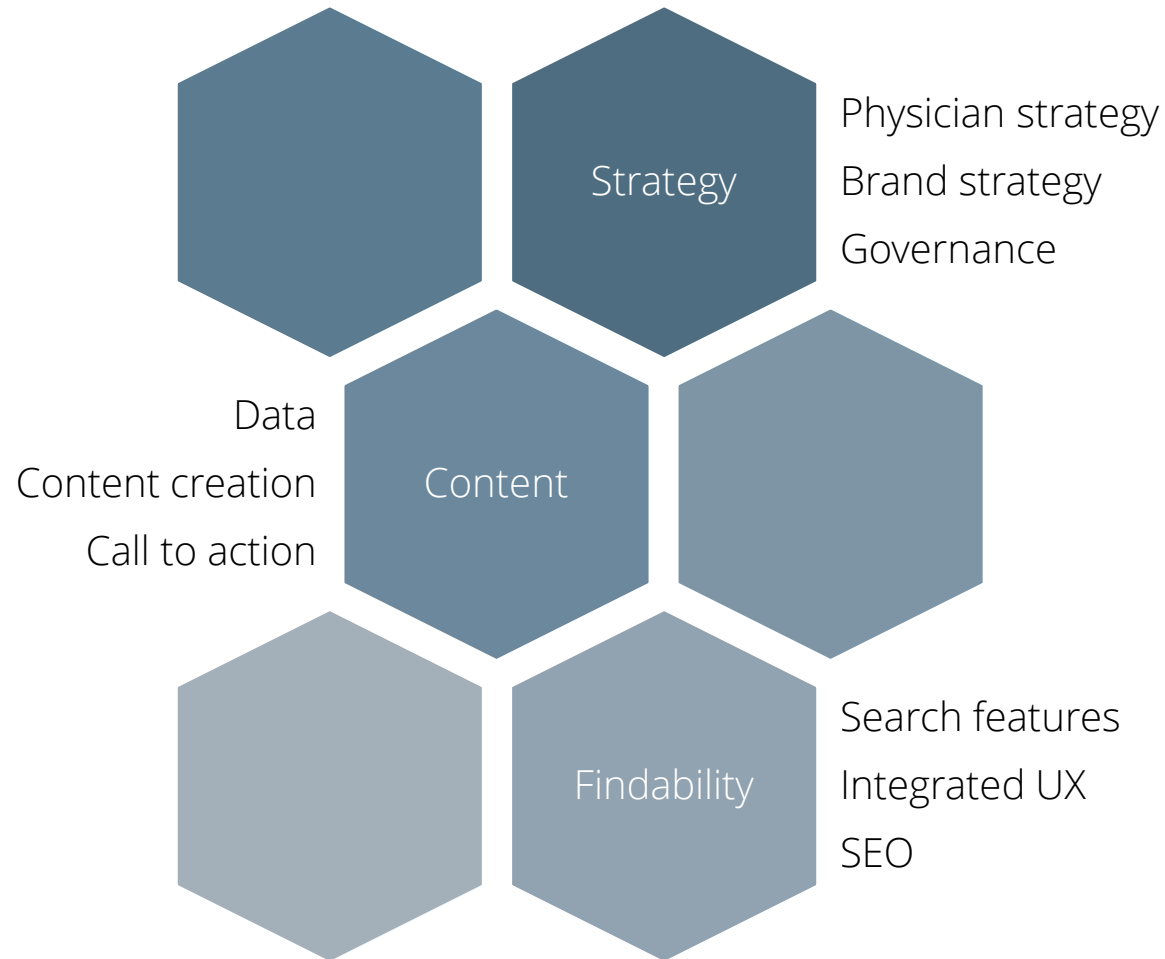
*Enabling healthcare consumers to find and receive appropriate, timely, and convenient care.*

## Finding the right care provider

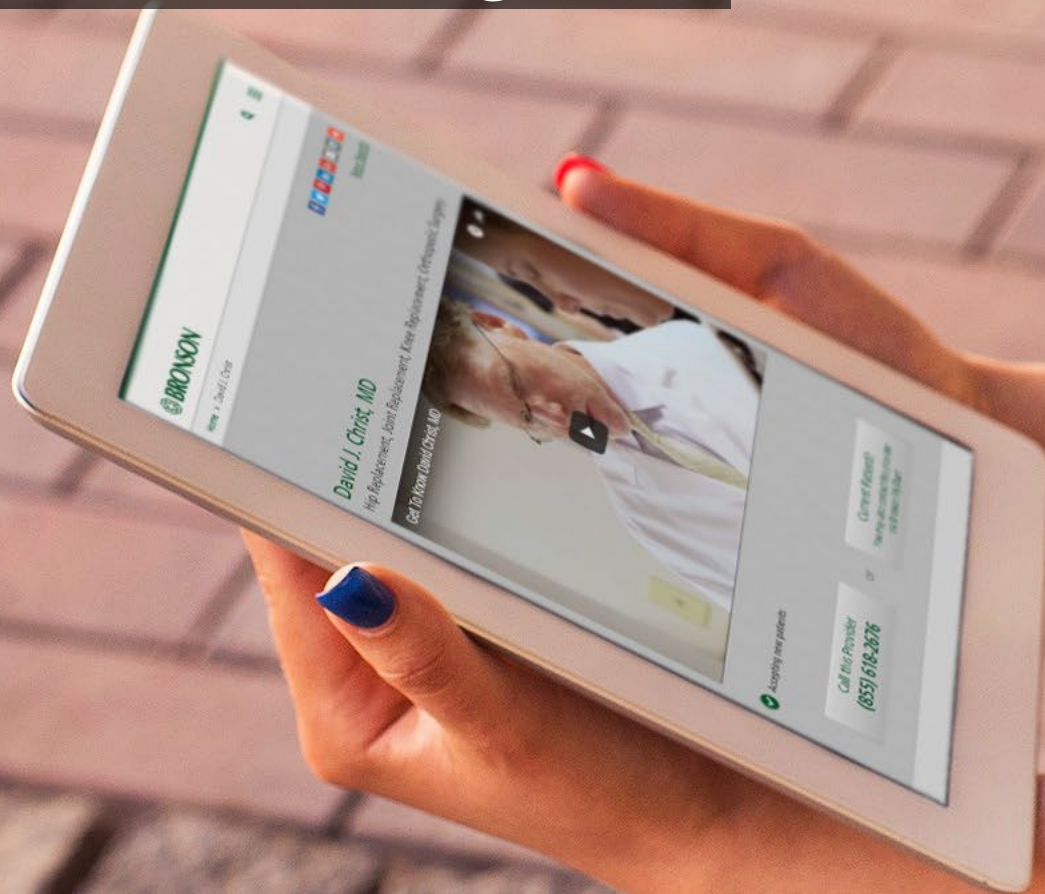




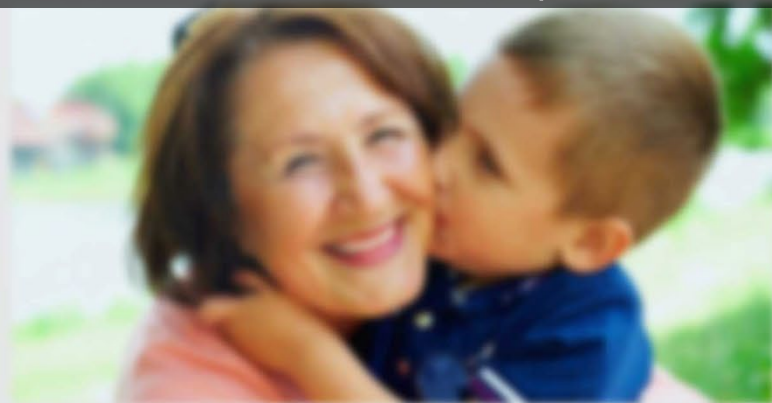
# Common challenges for provider directories



**A provider directory must be  
flexible & integrated**



Ensure a fully-integrated  
and tailored experience



### Genesis Cancer Care Institute

The Genesis Cancer Care Institute delivers cancer care with the next generation of cancer fighting technology with a focus on services for cancer patients and their families. With the technology, resources and support at the Genesis Cancer Care Institute, we can guide the way through your cancer journey. Learn more about:

- Cancer care team
- Different methods of treatment, including chemotherapy, radiation therapy and surgery
- Clinical trials offered at the Cancer Care Institute



Research, Patient Care, and Support at the Genesis Cancer Care Institute

### Contact Us

For more information about our cancer services, please contact:

563-421-1900  
800-446-6088  
[Email](#)

### Related Doctors



**Shobha R. Chitneni, MD**  
Hematology/Oncology,  
Oncology (Cancer)

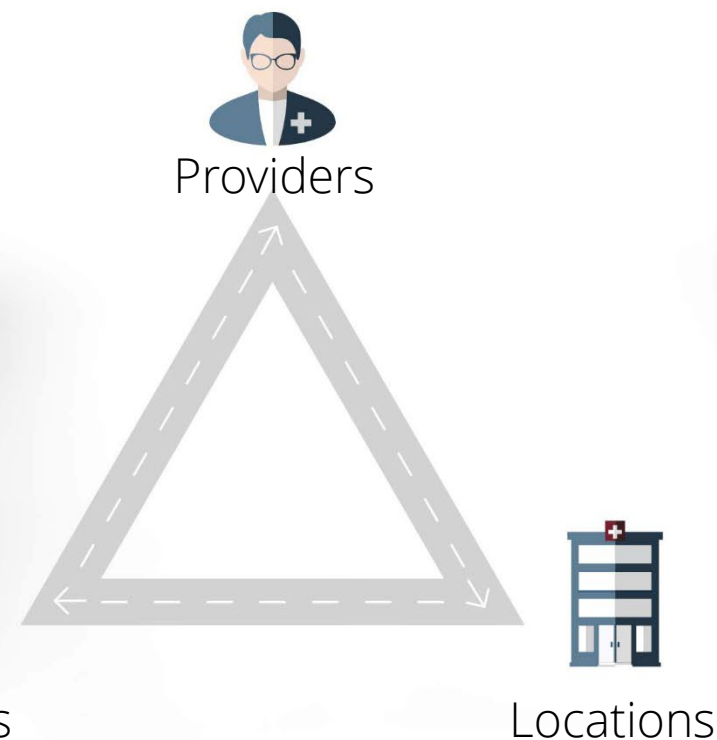


**Costas L. Constantinou, MD**  
Hematology/Oncology,  
Oncology (Cancer)



**Susannah P. Friemel, MD**  
Hematology/Oncology,  
Oncology (Cancer)

[VIEW MORE](#)





# How healthcare consumers evaluate providers

## Qualification Criteria

- Pass/fail criteria
- Filters providers in/out of consideration
- *Do they accept my insurance?*
- *Can I get to them?*
- *Are they accepting new patients?*
- *Can they treat my conditions?*

## Selection Criteria

- More nuanced evaluation
- Ranks providers according to preferences
- *Will I like them?*
- *Do others trust them?*
- *Are they good?*
- *Are they convenient?*

# Address patients' needs

- Conditions
- Expertise
- Likability
- Convenience
- Endorsement
- Accessible

< Battle Creek are accepting new patients. Call (269) 245-5430 to schedule an appointment today. >

[Learn more about this location](#)

## Find a Doctor

[Medical Staff Directories](#)

Looking for a Bronson doctor? Use the search form below to find the perfect fit for you!

Need more help? Contact Bronson HealthAnswers, our free doctor referral service. Call (269) 341-7723 or (800) 451-6310 or email [answers@bronsonhg.org](mailto:answers@bronsonhg.org), Monday through Friday, 8 a.m. to 5 p.m.

### Bronson MyChart

Not signed up for Bronson MyChart, yet? Request an activation code today!

[Request a Code](#)

First Name

Last Name

Specialty

City

ZIP Code

☐ Accepting New Patients

[Advanced Search](#) ▼

[Search](#) [Clear Selections](#)

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# Address patients' needs




- Conditions
- Expertise
- Likability
- Convenience
- Endorsement
- Accessible

**GUNDERSEN**  
HEALTH SYSTEM®

Careers | Medical Education | Research | Refer a Patient | **MyCare.**

Give Us a Call:  
**(608) 782-7300**


I am looking for... 


Find a Doctor | Care & Treatment | Locations | Health & Wellness | Our System | Patients & Visitors   

## Doctor Search Results


[New Search](#) [Print Results](#)


Showing 1-10 of 12  
Sorted By: [A-Z](#) | [Z-A](#)




**Jennifer M. Buck, PA-C**  
Neurosurgery and Physician Assistant  
(608) 775-9000  
  
**4.2** out of 5  
30 Patient Experience Ratings  
13 Comments


**La Crosse Campus**  
La Crosse, WI




**Polly A. Davenport-Fortune, MSN, NP, RNC**  
Nurse Practitioner and Neurosurgery  
(608) 775-9000  
  
**4.8** out of 5  
30 Patient Experience Ratings  
8 Comments


**La Crosse Campus**  
La Crosse, WI



**Jerry A. Davis, MD**  
Neurosurgery  
(608) 775-9000  
  
**4.8** out of 5

**La Crosse Campus**  
La Crosse, WI

I Want To 



# Address patients' needs

- Conditions
- Expertise
- Likability
- Convenience
- Endorsement
- Accessible



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Site Search 

my  PIH Health

HOME > FIND A DOCTOR > PHYSICIAN PROFILE ADVANCED AA



**Ashwin P. Ashok MD**  
★★★★★  
4.8 / 5 (based on 306 Reviews)  
[View 63 Comments](#)  
**MAKE AN APPOINTMENT**  
[Online scheduling is available - Sign up now](#)  
 562.698.0306  
  
 [View my video](#)

Dr. Ashok calls medicine “a family tradition.” With a father who’s a surgeon and grandfather who’s a physician, Dr. Ashok developed his keen interest in medical practice at a young age. He derives the most satisfaction from caring for patients with digestive and liver disorders. Trained in endoscopic treatments, he manages cirrhosis, chronic liver disease, hepatitis, inflammatory bowel disease, irritable bowel syndrome, celiac disease, GERD, and other general GI issues. Patients may be interested to know that Dr. Ashok is a lifelong UCLA Bruins and Los Angeles Lakers fan.



**OFFICE INFORMATION**  
12291 Washington Blvd #201  
Whittier, California 90606  
  
Main: 562.698.0306  
Fax: 562.789.5458  
[Locate on Map](#)

**HOSPITAL/GROUP AFFILIATION**  
PIH Health Physicians  
PIH Health Hospital - Whittier

PROFILE

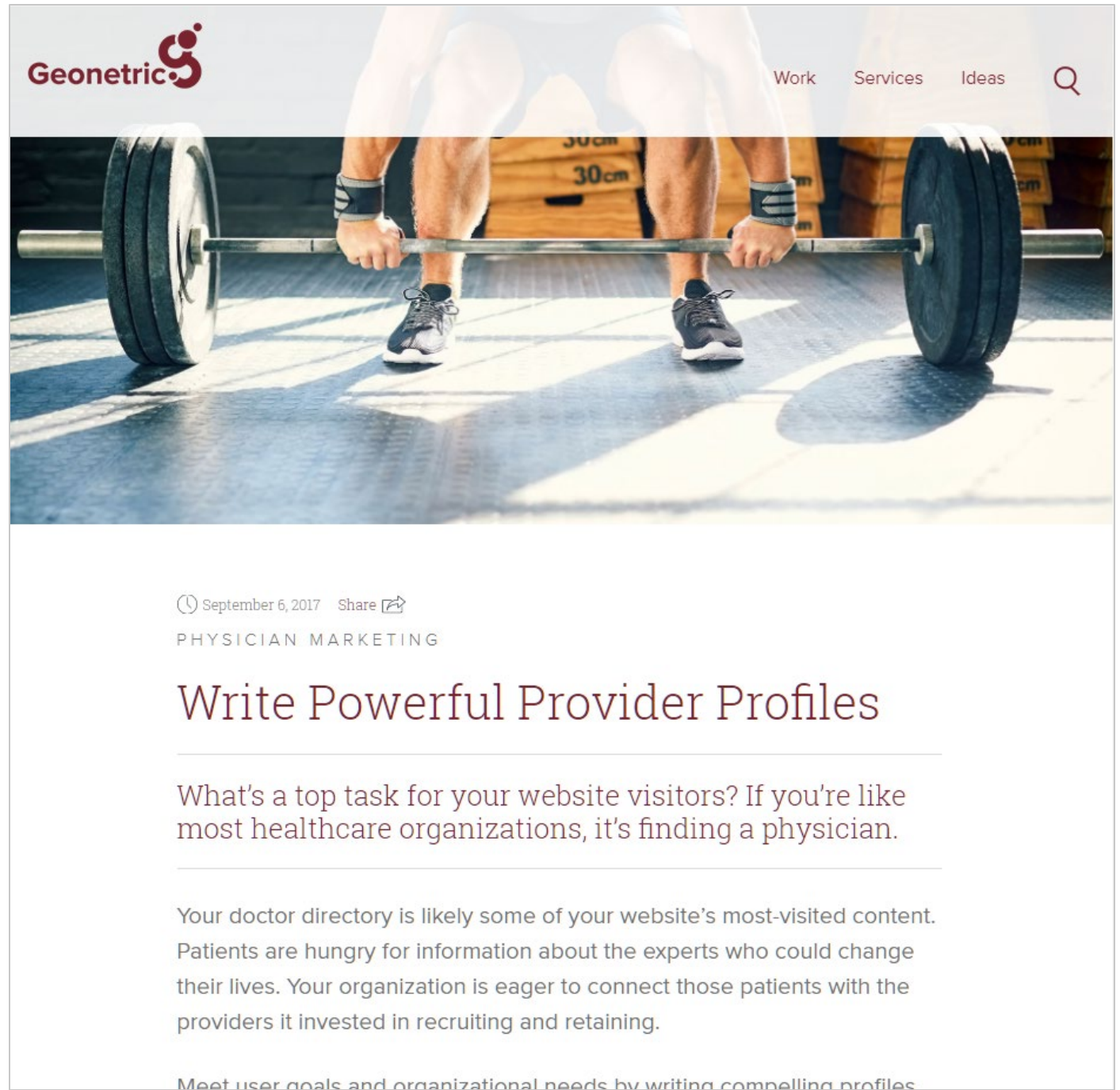
# Create a narrative

- Humanize the professional
- Display a sense of commitment to their work
- Help to begin a relationship with the patient

## Use web writing best practices:

- Focus on the user
- Keep it simple
- Make it easy to take action

<https://www.geonetric.com/physician-marketing/write-powerful-provider-profiles/>





# Write powerful provider profiles

## Interviewing tips:

- How they approach care (Are they efficient and straightforward? Do they want to make patients feel comfortable and secure?)
- How and why they decided to enter medicine and a particular specialty
- What they find rewarding about their career
- What patients can expect during an appointment
- How the providers spend free time (e.g., with family, hobbies or community involvement, especially any activities that tie into health, wellness, or medical care)

# Think beyond the bio.

- ✓ Videos
- ✓ Blog posts
- ✓ Interviews
- ✓ Podcasts
- ✓ Patient stories
- ✓ Infographics
- ✓ News articles
- ✓ Webinars
- ✓ Images
- ✓ Presentations

## Avera Balance articles featuring Sally Williams

### [Natural Tools Can Stop New Aches, Chronic Pain](#)

by Sally Williams, DO - September 14, 2017

If you've got a new ache or a chronic pain, there are many natural tools that you can try. With our...

### [Shelve the Pain](#)

by Sally Williams, DO

The holiday season often comes with aches and pains.

[View More](#)

## Patient Stories

"Every step was just as expected if not better"

I wanted to give my feedback for the hip replacement surgery I received. The care was outstanding, and I just don't know how it could have gone any better.

[Read this story](#)

"I was treated with remarkable kindness during every hour of my stay"

From snow skiing to mountain biking, Mark Wrench has always had a passion for sports. But when he started to experience hip pain, Mark spent over two years on hold.

[Read this story](#)

"I would certainly recommend this team of experts to everyone"

From weeks before my left knee surgery by Dr. David Christ I received the best care.

## PODCASTS



Wrist Injuries  
3/11/2017



Common Hand Injuries  
10/8/2016



March Madness: Basketball  
3/5/2016

## Videos



Anterior Approach to Hip Replacement



Do You Have Joint Pain? Radio Chat with Dr. David Christ



Mark - Anterior Hip Replacement Testimonial

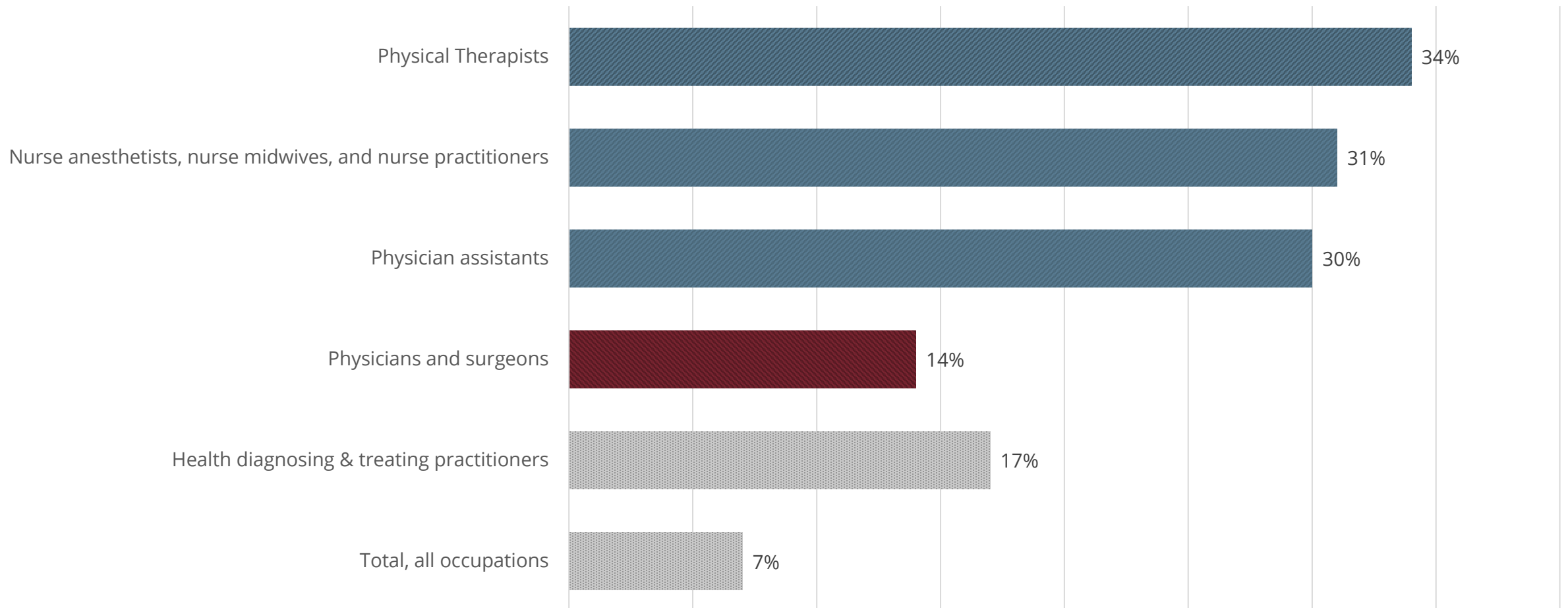


Anterior Hip Replacement Surgery Radio Chat with Dr. David Christ

# Who is a “provider”?

Significant growth expected for other types of clinicians

Percent change in employment, projected 2014-24





Access goes beyond  
the “digital front door.”



Over half of Google searches  
now end without a click.

*Zero-click searches must be part of your SEO strategy.*

# White Paper

## Choosing the Right Healthcare Provider Directory Software

Available for download at  
**[geonetric.com/provider](https://geonetric.com/provider)**

WHITE PAPER



### Choosing the Right Healthcare Provider Directory Software

Seven Essential Features Healthcare Marketers Should Look for in a Provider Directory





# Patient Access

*Enabling healthcare consumers to find and receive appropriate, timely, and convenient care.*

Level of care

Process

Clinical fit

Financial fit



We're w/you

[Make An Appointment](#)

Wellness

Primary Care

MyChart eVisit

Connected Care

InstaCare

Urgent Care

Specialty Care

Emergency Care



2.8K



934

I want to



[Schedule online](#)



[Pay a bill](#)



[Get medical records](#)



[Find a job](#)



[Make a donation](#)



[Volunteer](#)

 [How can we help you?](#)

[Your Well-Being](#) ▾[Care & Treatment](#) ▾[Find A Doctor](#) ▾[Find a Location](#) ▾[Patient & Family Resources](#) ▾[I want to](#) ⊕

## Make An Appointment

Save time and money by choosing the right place for your care. Schedule your appointment online to access convenient, affordable and high quality health care whenever you need.



### W/You - Wherever You Are

Cone Health offers both **in-office** and **virtual care** options for many of our services. We are happy to assist in finding the right care option for you and your family.



#### Primary Care

Schedule with a primary care provider for preventative care, general health concerns and referrals to specialists.

**Time:** 60 minutes

**Cost:** \$

**Who:** All ages

**What:** [Conditions Treated](#)

**How:** In-Office, Phone or Video

[Schedule Today](#)

#### MyChart e-Visit

Complete a brief online questionnaire and receive a care plan from an e-visit provider within 1 hour. Available 8AM to 8PM.

**Time:** Varies

**Cost:** \$ ([COVID-19 e-Visits Free](#))

**Who:** Ages 18 years and up

**What:** [Conditions Treated](#)

**How:** Online Form

[Start an e-Visit](#)

#### Connected Care

Pay a flat fee to connect with a board-certified provider on your smartphone, tablet or computer. Available 24/7.

**Time:** 20 minutes

**Cost:** \$ (*no insurance filed*)

**Who:** All ages

**What:** [Conditions Treated](#)

**How:** Phone or Video

[Start Phone/Video Visit](#)

#### Instacare

Register online or walk-in to our retail clinic in



#### Urgent Care

Office and virtual options available 7 days a



#### Emergency Care

Open 24 hours in Greenb

[How can we help you?](#)

13



13



13



13




13



48

# Appointment requests & care navigation



 CAPE COD HEALTHCARE

Medical ServicesFind a DoctorFind a LocationWellness WisePatients & Visitors

COVID 19 | Coronavirus Updates: Resuming Care, Expanded Testing and Resources

[Home](#) > [Medical Services](#) > [Appointment Request](#)

Medical Services

Prefer to call?

To schedule an appointment by phone, call:  
  
**508-957-1700** for Cuda Women's Health Center in Hyannis or Fontaine Outpatient Center in Harwich  
  
**1-877-224-2009** for Seifer Women's Health and Imaging Center in Falmouth

Request an Appointment

Required fields are marked with \*

Please fill out this form to request a routine screening mammogram or bone density test. A member of our staff will contact you to confirm your appointment. Please do not use this form to cancel or reschedule an existing appointment. Thank you!

First Name:\*

Last Name:\*

Date of Birth:\*

MM/DD/YYYY

Email:\*

Preferred Phone Number:\*

999-999-9999

Preferred Day(s) of the Week:\*

☐ Monday ☐ Tuesday ☐ Wednesday ☐ Thursday ☐ Friday

Select one or more days which work best for you.

Preferred Time of Day:\*

☐ Early Morning ☐ Late Morning ☐ Early Afternoon ☐ Late Afternoon

Select one or more times which work best for you.

Top

*Online forms and workflows can support a wide variety of needs for care navigation – closing the user experience gap.*

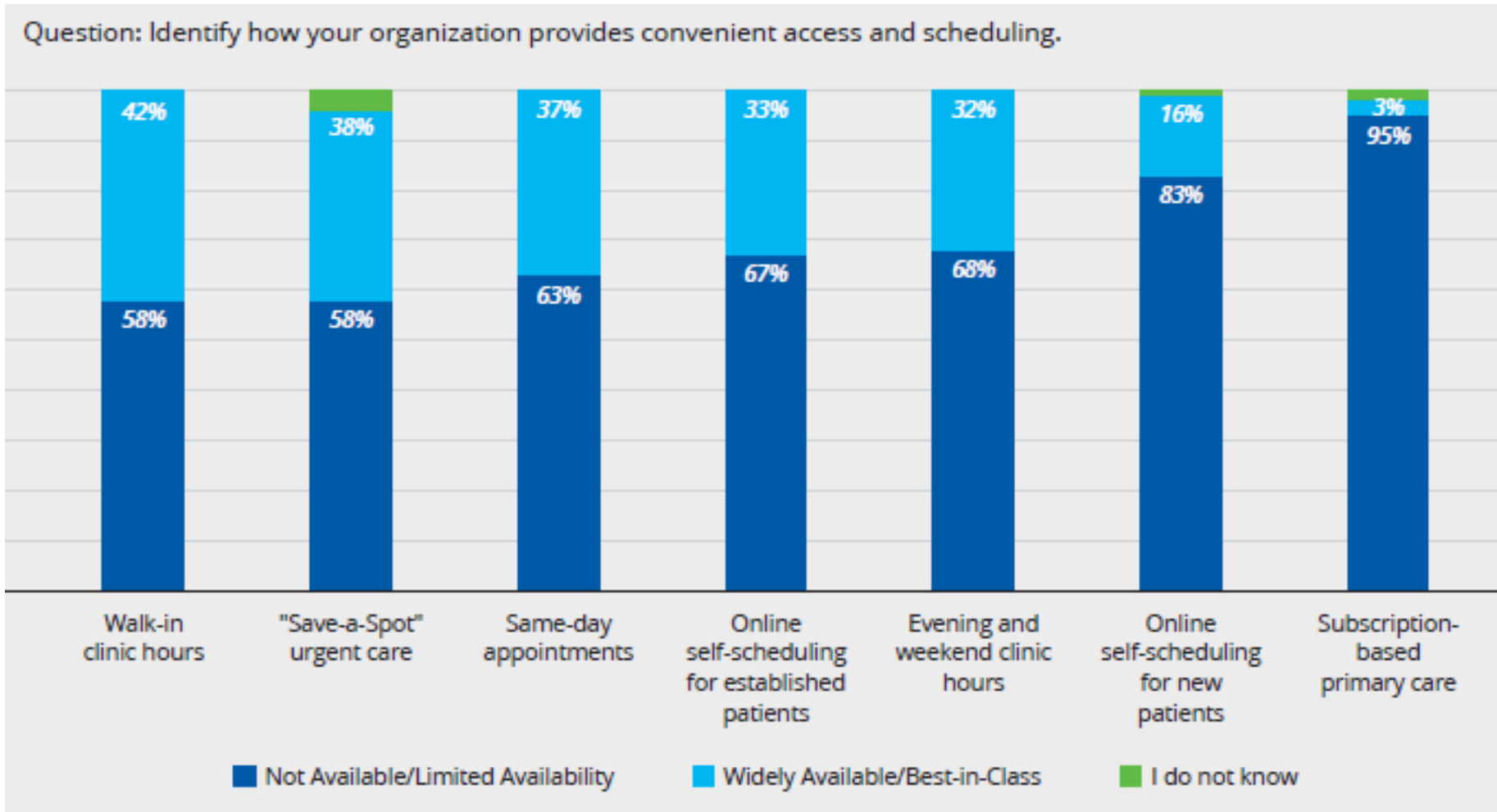




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# Access options in the market



# "Save-a-Spot" & Wait Times




Select your arrival time:


Showing... Person All Location All Day / Time All

**Friday November 8, 2019**


**MercyCare Hiawatha Urgent Care**  
MercyCare Hiawatha Urgent Care  
1195 Boyson RD STE 101 Hiawatha IA 52233-2214

 2:15 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM  
more... more... more... more... more...

**MercyCare Marion Urgent Care**  
MercyCare Marion Urgent Care  
3701 Katz Drive Marion IA 52302

 2:15 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM  
more... more... more... more... more...

**MercyCare North Liberty Urgent Care**  
MercyCare North Liberty Urgent Care  
1765 Lininger Lane Ste 1 North Liberty IA 52317-2336

 2:15 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM  
more... more... more... more... more...

**MercyCare North Urgent Care**

**QUICK LINKS** **WAIT TIMES** **SITE SEARCH** **MAIN MENU**

**M MidMichigan Health**  
UNIVERSITY OF MICHIGAN HEALTH SYSTEM

<b>Alma</b> 30 min as of 8:36 AM on 8/26/2020 <a href="#">Book Online</a>	<b>Clare</b> 30 min as of 11:04 AM on 8/26/2020 <a href="#">Book Online</a>
<b>Freeland</b> No Wait as of 11:08 AM on 8/26/2020 <a href="#">Book Online</a>	<b>Gladwin</b> 30 min as of 9:32 AM on 8/26/2020 <a href="#">Book Online</a> <a href="#">Save My Spot</a>
<b>Houghton Lake</b> Now Closed. Opens Wednesday at 9 a.m. as of 8:59 PM on 08/25/2020 <a href="#">Save My Spot</a>	<b>Midland</b> 30 min as of 10:50 AM on 8/26/2020 <a href="#">New Location!</a> <a href="#">Book Online</a>
<b>West Branch</b>	<b>About wait times</b>

# Direct appointment scheduling with providers



Main Line: 270-417-2000

Login to MyChart About News & Events Contact Us Careers Search site

Owensboro Health

Services (A-Z) Find a Doctor Patients & Visitors Locations Health Resources

Contact Information

Shilpan M. Pa

Schedule an Appointment Online

Specializing in Family Medicine

Owensboro Health

Gender: Male

Start search on 08/31/2020 Day / Time All Provider Shilpan P... Location Owensboro He...

Wednesday September 9, 2020

3:15 PM more...

Tuesday September 22, 2020

8:45 AM

Wednesday September 23, 2020

8:45 AM 9:00 AM more... 10:15 AM more... 2:30 PM more... 3:00 PM more...

Thursday September 24, 2020

8:45 AM 9:00 AM 10:15 AM

Map Satellite

Waiting for www.google.com...


# Navigating direct scheduling by service or specialty



Main Line: 270-417-2000

Login to MyChart

About News & Events Contact Us Careers Search site



Services (A-Z) Find a Doctor Patients & Visitors Locations Health Resources

Home > Patients & Visitors > Schedule an Appointment

Patients & Visitors


- Schedule an Appointment
- Virtual Visits
- Hospital Preregistration
- Updated Temporary Visitor Restrictions
- My Bill
- Prices
- MyChart (Patient Portal)
- Support Groups
- Clinical Trials
- Owensboro Health Medical Group

## Schedule or Request an Appointment

Choose your desired specialty


Adult Primary Care	Pediatric Primary Care
Cardiology (Heart)	Cardiothoracic Surgery
Gastroenterology/Hepatology	Diabetes and Endocrinology
Hematology/Oncology (Cancer)	Imaging
Neurology	Obstetrics and Gynecology
Orthopedics and Sports Medicine	Pain Management
Plastic/Reconstructive Surgery	Podiatry
Pulmonology (Lung)	Rheumatology
Surgical Care	Urology

### Virtual Visits



Owensboro Health is offering virtual visits with your provider from the safety of your home. Call [your provider](#) or [urgent care location](#) for more information and to set up your virtual appointment.

#### Are you a MyChart user?



Login MyChart to [schedule an appointment](#).



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**“Convenient” varies**  
based on context.

Personalization allows you  
to leverage context.



# Geographic personalization works to highlight convenience

Physician (63) Rehab Provider (0) All (63)


First Name Last Name Gender  
  Female


Specialties  
Pediatrics


Address, City or ZIP Code Radius  
Greensboro, NC, USA Any


[Use Your Current Location](#) [Search](#)

Showing 1-10 of 63 Sorted By: Best Match | [A-Z](#) | [Z-A](#)



**[Jennifer Rebecca Badik, MD](#)**  
Pediatric Endocrinology, Pediatrics  
[Pediatric Specialists at Wendover Ave.](#)  
Greensboro, NC  
1.2 miles from Greensboro, NC, USA  
 Cone Health Medical Group




**[Kirsten Ruth Brown, MD](#)**  
Pediatrics  
[Tim and Carolynn Rice Center for Child and Adolescent Health](#)  
Greensboro, NC  
1.2 miles from Greensboro, NC, USA  
 Cone Health Medical Group

*Provider and location directories in VitalSite use the consumer's location to provide relevant search results*




# Personalization prioritizes relevant, convenient options


Convenient Location(s)



[Adventist Medical Group - Primary Care](#)  
301-864-2100  
7305 Baltimore Avenue  
Suite 107  
College Park, MD 20740  
**8.5 miles from Bethesda, MD**




[Adventist Medical Group - Primary Care & Endocrinology](#)  
301-251-9503  
9715 Medical Center Drive  
Suite 414  
Rockville, MD 20850  
**9.7 miles from Bethesda, MD**




[Adventist Medical Group - Primary Care](#)  
301-441-2200  
8955 Edmonston Road  
Suite K  
Greenbelt, MD 20770  
**10.5 miles from Bethesda, MD**

related **locations**



[Bourne Primary Care](#)  
508-778-4777  
1 Trowbridge Place  
Suite 100  
Bourne, MA 02532  
**15.5 miles from Plymouth, MA**



[Bourne Health Center](#)  
508-743-0314  
1 Trowbridge Place  
Bourne, MA 02532  
**15.5 miles from Plymouth, MA**

[View More](#)

*Geographic personalization customizes VitalSite's SmartPanels, highlighting providers and locations "nearest me"*

**Telehealth is  
here to stay**



Find a provider 

Locations 

Medical services 

Patients & families 

Classes & events 

Schedule now

**MyChart**

# CONVENIENT CARE AT YOUR FINGERTIPS.

Virtual urgent care visits offer quick access to care when you experience a minor illness. All you need is a mobile device or computer with a camera and microphone. Schedule online now.

PRIMARY CARE



URGENT CARE



VIRTUAL VISIT



EMERGENCY CARE



## I WANT TO



Preregister for  
care



Pay my bill



Request  
medical records



Find a job



Make a gift

# VIRTUAL URGENT CARE VISITS

With virtual urgent care, you can get same-day or next-day care from a ProHealth Care provider for minor illnesses without traveling or spending time in a waiting room. You do not need to be a ProHealth patient to receive care, but you do need to be located in Wisconsin.

## What is a virtual urgent care visit?

Virtual or video visits are designed to offer an affordable option to in-person care for anyone age 6 and older. To take advantage of the service, you need to be located in Wisconsin and have a mobile device or computer with a microphone and a front-facing camera, and a ProHealth MyChart account. If you do not have a MyChart account you can quickly set one up when you schedule an appointment. The software will allow you and your ProHealth provider to see and hear each other throughout the visit.

### Requirements:

- Located in Wisconsin
- Age 6 or older
- 15 to 30 minutes to complete online forms prior to appointment

Pay \$45 at the time of my visit

Bill my health insurance plan

Insurance deductibles and co-pays vary by insurance plan. Check with your employer or insurance company to confirm coverage.

### Appointments are available

Monday through Friday  
8 a.m. to 8 p.m.

Saturday & Sunday  
8:30 a.m. to 4 p.m.

Labor Day  
Closed

If you need medical assistance when virtual urgent care is closed, visit one of our [emergency departments](#) in Mukwonago, Oconomowoc or Waukesha.



ProHealth Minute: Virtual urgent care visits



Watch later



Share

:60

VIRTUAL URGENT CARE VISITS TREAT COMMON CONDITIONS

Choose virtual urgent care when



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*Enabling healthcare consumers to find and receive appropriate, **timely**, and convenient care.*



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